

TLG Customer Service Excellence

Kitchener Classes Starting Now!

Customer Service Excellence & Point of Sale Training

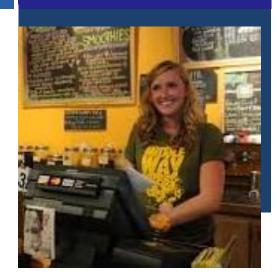
Are you looking for a job in customer service? Do you want more confidence handling money or a cash register? Do you want to develop your people skills?

Our POS training

- Earns you a certificate from Bullfrog Tech TM
- Focuses on cash, credit and debit transactions
- Builds your confidence!

Learn

- The 10 golden rules of customer service excellence
- The value of attitude and skills
- ✓ Open body language
- ✓ Problem solving
- ✓ Clear communication
- ✓ Selling strategies
- ✓ Much more!



For Kitchener classes Contact Sue

suedamon@theliteracygroup.com

For Cambridge classes

Contact Lisa or Julie

lisa@theliteracygroup.com

julie@theliteracygroup.com

519-743-6090

- ✓ Kitchener classes starting in June
- √ 2 hours per week for 6 weeks
- ✓ Cambridge Classes –coming soon!